Problem Report PR-008

HW part: HW0001

HW rev: R002

SW rev: 2021-04-09

Description: All product functions missing.

Steps to reproduce the problem

1. unknown

Investigation notes

2021-05-01: While using the studio setup on 2021-05-01, MIDI data went missing. After power cycling the piano, the MIDI messages did not return. After power cycling the MIDI router, MIDI messages returned. It looks like the software became unresponsive or crashed.